GSI Client Portal
Training
Login (with PhoneFactor)
GSI is pleased to announce our newest security feature designed to protect your data. We are beginning to roll out our two-factor strong authentication method, called PhoneFactor, to your GSI Client Portal.

PhoneFactor ensures each portal account is only accessed by the authorized person assigned to the account. This system integrates the account data you and/or your manager have provided to your GSI Client Portal into the signup process.

This document will show you how to access your GSI Client Portal using the new PhoneFactor methodology.

At the login screen, enter your login credentials.

When your account has been activated to utilize PhoneFactor authentication, you may select one of the telephone options from the PhoneFactor Authentication drop down list.

After selecting the Login button, you will receive a call from PhoneFactor prompting you for your PIN.

Enter the PIN using your telephone keypad, followed by the pound (#) sign.

After the PIN is authenticated, you will immediately see your GSI Client Portal Main Menu.
If you receive a PhoneFactor authentication call and you are not attempting to login to the GSI Client Portal, this may be an attempt to compromise your account.

Do not enter your PIN. Hang up immediately and contact GSI Support.

The use of PhoneFactor is another example of how GSI works hard to protect your data by making doubly sure you are the only person accessing your account.